



## **Risk Assessment Form: The Edinburgh Dungeon\***

### **About The Edinburgh Dungeons**

The Edinburgh Dungeon is a 70-minute journey into more than 2000 years of Edinburgh 's horrible history. The Dungeon brings together an amazing cast of theatrical actors, special effects, stages, and scenes in a truly unique and exciting walkthrough experience that you see, hear, feel, and smell. It's hilarious fun and it's sometimes a bit scary. Everything you see is based on real historical events. The Edinburgh Dungeons is bolder and better than ever, with 10 live shows that are make us the black comedy of attractions: dark, atmospheric, and very funny.

### **About Merlin Entertainments**

Merlin Entertainments Group is the largest European entertainments company operating in Europe. Merlin runs 123 attractions in 24 countries across four continents. Our aim is to deliver unique, memorable, and rewarding experiences to millions of visitors across our growing estate. We believe that we achieve this objective largely thanks to the commitment and passion of our team and the strength of our brands, which will never fail to be distinctive, challenging and innovating. In every respect and to every group of stakeholders, Merlin will always be an exciting company to be involved with.

## Risk Assessment

Weather Protection/Sun Safety

Other than admissions the of the Edinburgh Dungeon tour, the entire experience is indoors so weather protection is not required.

Water

There are no immediate water hazards during the tour of The Edinburgh Dungeon; however, during the city tour the route takes place at the side of a river. Please contact the Health and Safety Officer for more details.

Slips/Trips/Falls

The following hazards should be noted:

- ☒ Trips caused by looking at the display not the floor
- ☒ Wet flooring
- ☒ Steps and stairs

High Level Areas

Supervision is required within the Drop Ride.

Strobe Lighting

Strobe lighting effects may be used throughout.

Reduced Lighting

Care should be taken due to reduced lighting.

Enclosed Spaces

There are enclosed spaces throughout; however, there are no areas in the attraction that can be defined as confined spaces.

Attraction Specific Risk

Tampering with any electrical equipment is prohibited and supervision is required. Due to the content of the exhibitions care must be taken to assess the suitability of young children for exposure to this type of attraction.

Door Entrapment

Beware of closing doors on fingers etc.

## Attraction Arrangements

### Arrival Arrangements

You can arrive anytime within your booked time slot. Tours start approximately every 10 minutes.

### First Aid

The venue has medical/first aid facilities which are operated by a dedicated team of qualified first aiders.

### Emergency Planning

The venue has a contingency plan in the event of an emergency. The emergency plan has been developed in conjunction with the local emergency services that have regular meetings regarding emergency procedure.

### Fire Safety

In the event of a fire/emergency please follow all evacuation procedures.

### Wheelchair Access

For Health and Safety reasons wheelchair users need to be able to move from their chair to our stair lift seat, unaided by staff. The Edinburgh Dungeon has limited wheelchair access and is unsuitable for battery powered wheelchairs. However, we can provide a manual wheelchair for your use.

### Lost Children

Children should approach a member of staff if they are lost. The collection point for lost children will either be the shop or admissions and will be communicated to the parent/guardians/schools through our staff members on site. For further information please contact the Health and Safety Officer.

### Unruly Children

The attraction has regulations displayed at the entrance. Staff are trained to enforce these regulations for the benefit of all guests. Staff will instruct children to behave where necessary.

### Age/Height Restrictions

The minimum age restriction is 5, however we do not recommend the Dungeon for young children or those of a nervous disposition. The Dungeon is very dark and children under 8 may find it scary. For the Drop Ride the height restriction is 1.4m

## Lockers/Storage Facilities

There are no lockers or storage facilities at The Edinburgh Dungeon. All bags must always accompany customers due to security reasons. No bags are to be left unattended.

The information/hazards have been identified as being inherent to The Edinburgh Dungeon. The purpose of this document is to enable schools/groups to use the information provided for the development of visit risk assessments in order to satisfy the obligations placed by the Health and Safety at Work Act and the Management of Health and Safety at Work Regulations. Merlin Entertainment Groups Ltd does not accept liability for any omissions to this list. Control measures indicated are recommendations only and must be adapted/amended by group organisers. Please ensure adequate supervisors are appointed for the number in your group. **Eating Facilities**

No food or drink can be consumed in the Dungeon.

## Welfare Facilities

Toilets are located at various locations around the attractions. These are clearly signposted. There is also an access toilet.