



Risk Assessment Form: The Edinburgh Dungeon*

About The Edinburgh Dungeons

The Edinburgh Dungeon is an 80-minute journey into more than 1000 years of Edinburgh's horrible history. The Dungeon brings together an amazing cast of theatrical actors, special effects, stages and scenes in a truly unique and exciting walkthrough experience, including two fun underground rides that you see, hear, feel and smell. It's hilarious fun and it's sometimes a bit scary.

Everything you see is based on real historical events from William Wallace to Burke and Hare. The Edinburgh Dungeons is bolder and better than ever, with 11 live shows, 2 underground rides that are make us the black comedy of attractions; dark, atmospheric and very funny.

About Merlin Entertainments

Merlin Entertainments Group is the largest European entertainments company operating in Europe. Merlin runs 123 attractions in 24 countries across four continents. Our aim is to deliver unique, memorable and rewarding experiences to millions of visitors across our growing estate. We believe that we achieve this objective largely thanks to the commitment and passion of our team and the strength of our brands, which will never fail to be distinctive, challenging and innovating. In every respect and to every group of stakeholders, Merlin will always be an exciting company to be involved with.

Legal Requirements and Attraction Information

Public Liability	Merlin Entertainments Group Limited & Subsidiary Companies are covered by Public Liability Insurance to the amount of £10 million. The Policy is with the ACE European Group Ltd (Policy No UKCANC33447).
Local Enforcement Agency	The Edinburgh Dungeon site is enforced by the local Health and Safety Executive and Environmental Health Department. Please contact the Manger of the Dungeon if you require further information.
Food Safety and Hygiene	No food or drink can be consumed in the Edinburgh Dungeon.
Attraction Staff/Staff Identification	Apart from the office areas, all staff wear uniforms and name badges. Please be aware that some staff will be in costume without name badges. Key staff members such as Duty Managers hold the relevant DBS check.
Security	The attraction has a dedicated security team who are able to deal with minor security issues on site. The team is also trained to deal with emergency incidents that may arise.

Risk Assessment

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Weather Protection/Sun Safety	Other than admissions area the of the Edinburgh Dungeon tour, the entire experience is indoors so weather protection is not required.
Water	There are no immediate water hazards during the tour of The Edinburgh Dungeon, except for the boat ride which a full embarking and disembarking briefing is given.
Slips/Trips/Falls	The following hazards should be noted: <ul style="list-style-type: none"> • Trips caused by looking at the display not the floor • Wet flooring • Steps and stairs
High Level Areas	Supervision is required.
Strobe Lighting	Strobe lighting effects may be used throughout.
Reduced Lighting	Care should be taken due to reduced lighting.
Enclosed Spaces	There are enclosed spaces throughout; however, there are no areas in the attraction that can be defined as confined spaces.
Attraction Specific Risk	Tampering with any electrical equipment is prohibited and supervision is required. Due to the content of the exhibitions care must be taken to assess the suitability of young children for exposure to this type of attraction.

Door Entrapment	Beware of closing doors on fingers etc.

Attraction Arrangements

Arrival Arrangements	You can arrive anytime within your booked time slot. Tours start approximately every 7 minutes.
Parking	The two nearest car parks are NCP Castle Terrace & NCP Holyrood Road.
First Aid	The venue has medical/first aid facilities which are operated by a dedicated team of qualified first aiders.
Emergency Planning	The venue has a contingency plan in the event of an emergency. The emergency plan has been developed in conjunction with the local emergency services that have regular meetings regarding emergency procedure.
Fire Safety	In the event of a fire/emergency please follow all evacuation procedures.

Wheelchair Access	Wheelchair users can remain in their chair for the duration of the visit but may not be able to experience the two rides if unable to leave chair unaided.
Lost Children	Children should approach a member of staff if they are lost. The collection point for lost children will either be the shop or admissions and will be communicated to the parent/guardians/schools through our staff members on site. For further information please contact the Health and Safety Officer.
Unruly Children	The attraction has regulations displayed at the entrance. Staff are trained to enforce these regulations for the benefit of all guests. Staff will instruct children to behave where necessary.
Age/Height Restrictions	There is no minimum age restriction and this is left to the discretion of the parent/guardian/school, however we do not recommend the Dungeon for young children or those of a nervous disposition. The Dungeon is very dark and children under 8 may find it scary. Note there is a height restriction of 1.4m on the Drop Dead Ride.
Lockers/Storage Facilities	There are no lockers or storage facilities at The Edinburgh Dungeon. All bags must accompany customers at all times due to security reasons. No bags are to be left unattended.
Eating Facilities	No food or drink can be consumed in the Dungeon. We will allow water during the tour.
Welfare Facilities	Toilets are located at various locations around the attractions. These are clearly signposted. There is also an access toilet.

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*The information/hazards have been identified as being inherent to The Edinburgh Dungeon.

The purpose of this document is to enable schools/groups to use the information provided for the development of visit risk assessments in order to satisfy the obligations placed by the Health and Safety at Work Act and the Management of Health and Safety at Work Regulations. Merlin Entertainment Groups Ltd does not accept liability for any omissions to this list. Control measures indicated are recommendations only and must be adapted/amended by group organisers. Please ensure adequate supervisors are appointed for the number in your group.